

EXHIBIT A

Contact Persons to Work with Staff

Contact persons to work with Staff on the following:

1. issues related to processing this application;

(i) Name: Patrick D. Crocker
(ii) Title: Attorney
(iii) Mailing Address: 900 Comerica Building
Kalamazoo, Michigan 49007
(iv) Telephone: 269-381-8844
(v) Facsimile: 269-381-8822
(vi) E-mail: pcrocker@earlylennon.com

2. consumer issues

(i) Name: Susanne Noel
(ii) Title: Customer Service Manager
(iii) Mailing Address: 3340 W. Market Street
Akron, OH 44333
(iv) Telephone: (330) 835-2453
(v) Facsimile: (888) 274-1015
(vi) E-mail: snoel@firstcomm.com

3. consumer complaint resolution

(i) Name: Joe Morris
(ii) Title: V.P. Corporate Operations
(iii) Mailing Address: 3340 W. Market Street
Akron, OH 44333
(iv) Telephone: (330) 835-2472
(v) Facsimile: (330) 835-2655
(vi) E-mail: jmorris@firstcomm.com

4. technical and service quality issues

(i) Name: Susanne Noel
(ii) Title: Customer Service Manager
(iii) Mailing Address: 3340 W. Market Street
Akron, OH 44333
(iv) Telephone: (330) 835-2453
(v) Facsimile: (330) 835-2655
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5. "tariff" and pricing issues

- (i) Name: Joe Morris
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- (iv) Telephone: (330) 835-2472
- (v) Facsimile: (330) 835-2655
- (vi) E-mail: jmorris@firstcomm.com

6. 9-1-1 issues

- (i) Name: Joe Morris
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7. security/law enforcement

- (i) Name: Joe Morris
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